

## INVESTOR GRIEVANCE FORM

*(As per the requirement of Regulation of SEBI (Merchant Bankers) Regulations, 1992)*

### Details of the Merchant Banker

Name of Merchant Banker	:	PRP Professional Edge Associates Pvt Ltd.
SEBI Registration Number	:	INM000012786 (Dated: May 06, 2020)
Registered Office Address	:	508, 5th Floor, Eros City Square, Rosewood City, Sector - 49-50, Gurugram - 122018, Haryana
Phone No(s)	:	0124-4249000
Grievance E-mail address	:	investor_grievance@prpedge.com
Website	:	www.prpedge.com

#### A. INVESTOR TYPE

- Existing Client- Individual
- Existing Client- Non-Individual
- Others: \_\_\_\_\_

#### B. PERSONAL DETAILS

<b>Name of the person</b>	:	
<b>PAN</b>	:	
<b>Address</b>	:	
<b>Mobile/Landline No.</b>	:	
<b>E-mail address</b>	:	

**C. STATE YOUR GRIEVANCE**

I, the complainant, do hereby acknowledge that all the information provided in this complaint form are true to my knowledge, belief and understanding and no part of it, intentionally or otherwise, has been concealed and/or misrepresented thereof.

Signature & Date

**(1) Investor Services:**

- (i) The details of the investor relation officer who shall attend to the investor queries and complaints are mentioned here below:

<b>Name of the person</b>	Krunal Rikame
<b>Designation</b>	Compliance Officer
<b>Email</b>	compliance@prpedge.com
<b>Investor Grievance Email ID</b>	investor_grievance@prpedge.com
<b>Mobile No.</b>	+91 9654358204

The official mentioned above will ensure prompt investor services. The Merchant Banker will ensure that this official is vested with the necessary authority, independence, and the means to handle investor complaints.

- (ii) Grievance's redressal and Dispute settlement mechanism.  
Grievances, if any, that may arise pursuant to the Merchant Banking Services Agreement entered shall as far as possible be redressed through the administrative mechanism by the Merchant Banker and are subject to SEBI (Merchant Bankers) Regulations, 1992 and any amendments made thereto from time to time. However, all the legal actions and proceedings are subject to the jurisdiction of the court in Mumbai only and are governed

by Indian laws.

The Merchant Banker will endeavor to address all complaints regarding service deficiencies or causes for grievance, for whatever reason, in a reasonable manner and time. If the Investor remains dissatisfied with the remedies offered or the stand taken by the Merchant Banker, the investor, and the Merchant Banker shall abide by the following mechanisms: -

All disputes, differences, claims and questions whatsoever arising between the Client and the Merchant Banker and/or their respective representatives shall be settled in accordance with the provision of The Arbitration and Conciliation Act, 1996 or any statutory requirement, modification, or re-enactment thereof for the time being in force. Such arbitration proceedings shall be held at Mumbai or such other place as the Merchant Banker thinks fit.

Alternatively, with effect from September 2011, SEBI has launched a new web-based centralized grievance system called SCORES i.e., SEBI Complaints Redressal System, for online filing, forwarding, and tracking of resolution of investor complaints. The Client may also make use of the SCORES facility for any escalations on redressal of their grievances. Following is the link to visit the website and inform their dispute/complaints against the company.

<https://scores.gov.in/scores/complaintRegister.html>

SEBI vide press release PR No. 80/2012 dated 30th August' 2012 has extended its toll-free helpline service for Investors (1800 22 7575 / 1800 266 7575) to Saturday and Sunday from the existing Monday to Friday. The service on Saturday and Sunday would be available initially to investors from all over India in English, Hindi, Marathi, and Gujarati from 9:30 a.m. to 5:30 p.m. For any queries/ feedback or assistance, the Client may also e-mail to [sebi@sebi.gov.in](mailto:sebi@sebi.gov.in).

You can also lodge your grievances/complaints with SEBI at <https://scores.gov.in>

Additionally, you may also download the SEBI SCORES app from [Play Store](#) and [App Store](#)

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